



## **RESOURCES FOR FILING A HOUSING GRIEVANCE – MINNESOTA**

This document provides information on external agencies and organizations that residents, applicants, or former residents may contact if they believe their housing rights have been violated or if they wish to file a housing-related grievance or complaint.

Filing a complaint with any of the agencies listed below is independent of the Carver County Community Development Agency (CCCD). CCCD does not control the investigation, review process, or outcome of complaints filed with external agencies.

### **FEDERAL HOUSING GRIEVANCE RESOURCES**

#### **U.S. Department of Housing and Urban Development (HUD)**

##### **Office of Fair Housing and Equal Opportunity (FHEO)**

HUD FHEO investigates complaints of housing discrimination based on federally protected classes, including race, color, religion, sex, national origin, disability, and familial status.

- File online: <https://www.hud.gov/fairhousing/fileacomplaint>
- Phone: 1-800-765-9372
- TTY: 1-800-927-9275
- Regional Office:  
Ralph H. Metcalfe Federal Building  
77 West Jackson Blvd, Room 2101  
Chicago, IL 60604

### **STATE OF MINNESOTA HOUSING GRIEVANCE RESOURCES**

#### **Minnesota Department of Human Rights (MDHR)**

MDHR investigates housing discrimination complaints under Minnesota law, which includes additional protected classes such as public assistance status and sexual orientation.

- File online: <https://mn.gov/mdhr/intake/consultationinquiryform/>
- Phone: 651-539-1100 | 1-800-657-3704
- Email: [info.mdhr@state.mn.us](mailto:info.mdhr@state.mn.us)



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- Address:  
Freeman Building  
625 Robert St. N  
Saint Paul, MN 55155

Email: [info.mdhr@state.mn.us](mailto:info.mdhr@state.mn.us)

Address: Freeman Building, 625 Robert St N, Saint Paul, MN 55155

### **Minnesota Housing Finance Agency (Minnesota Housing / MHFA)**

Minnesota Housing oversees and administers certain housing programs and may receive concerns related to public housing, housing choice vouchers, or other rent assistance programs.

- Website: <https://www.mnhousing.gov/>
- Phone: 651-296-7608 | 1-800-657-3769
- Email: [mhfa.app@state.mn.us](mailto:mhfa.app@state.mn.us)
- Contact Form: <https://www.mnhousing.gov/contact-us>

### **Legal and Advocacy Support in Minnesota**

HOME Line – Tenant Hotline and Legal Support

HOME Line provides free legal advice, education, and advocacy for tenants.

- English: 612-728-5767
- Spanish: 612-255-8870
- Somali: 612-255-8860
- Hmong: 612-255-8840
- Online: <https://www.homelinemn.org/email-an-attorney/>

### **Mid-Minnesota Legal Aid**

Provides legal assistance related to eviction, landlord-tenant disputes, and unsafe housing conditions.

- Phone: 612-334-5970
- Website: <https://www.mylegalaid.org>

### **Legal Services State Support**

An online tool to help locate legal aid resources by county.

- Website: <https://www.lawhelpmn.org>



**CARVER COUNTY  
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AGENCY**

<b>IMPORTANT INFORMATION</b> The Carver County CDA provides free interpreter services, upon request.
معلومات مهمة تقدم Carver County CDA خدمات الترجمة الشفوية مجاناً عند الطلب.
<b>GOV LUS QHIA TSEEM CEEB</b> Qhov chaw Carver County CDA muaj neeg txhais lus dawb, yog koj xa tau kev pab.
<b>ВАЖНАЯ ИНФОРМАЦИЯ</b> По Вашей просьбе Carver County CDA может бесплатно предоставить Вам услуги переводчика.
<b>INFORMACIÓN IMPORTANTE</b> Carver County CDA proporciona interpretés a su pedido, gratis para Usted.
<b>MACLUUMAAD MUHIIM AH</b> Carver County CDA waxa ay idiin heli kartaa tarjubaan lacag la'aan ah, haddii aad codsataan.